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Introducing
the all-new
WWW.COOP



dotCoop Registrant Verification Process

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Purpose

As part of the contractual requirements with ICANN for the provision of .coop domains, dotCoop has a requirement to ensure that registrants of the .coop domains names are eligible entities, as per the .coop Charter.

Sponsor's policies may permit registration within the Community by the following:

- (a) members of the National Cooperative Business Association (NCBA), if otherwise eligible;*
 - (b) members of ICA, if otherwise eligible;*
 - (c) organizations formed as and/or considered cooperatives under applicable local law;*
 - (d) associations comprised of cooperatives;*
 - (e) organizations that are committed to the seven cooperative principles;*
 - (f) organizations that are majority controlled by cooperatives;*
 - (g) entities whose operations are principally dedicated to serving cooperatives; and*
 - (h) for no more than 5000 registrants, persons or entities whose use of a .coop domain name would, in the opinion of the DCLLC Board, advance the interests of the cooperative sector in general or would assist in the development of cooperatives worldwide.*
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dotCoop requires the Registry Operator to provide a system that will allow them to manage the status of the registrants, so that dotCoop can perform the required verification of .coop registrants



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Requirements

.coop registrant verification is achieved by storing a status field against the registrant object. This field could take on one of the following statuses:

- Pending Verification
- Verified
- Under Investigation
- Able To Appeal
- Rejected

The default status for each new registrant is Pending Verification. From here the registrant is then either **Verified** as eligible or **Able To Appeal** about not being verified as an eligible registrant (i.e. a cooperative or as per eligibility charter).

At any time should it be brought to the attention of dotCoop that a registrant is no longer eligible to register .coop domain names then the status of the registrant object will be changed to **Under Investigation**. In that case the dotCoop staff will investigate the concerns and the status will either change back to **Verified** or to **Able to Appeal**, should the registrant be found not any longer eligible.

For registrants that have the status **Able To Appeal**, when the relevant appeal time expires and no successful appeal was achieved then the status of the registrant will change to **Rejected**. When this happens ALL domain names registered against this registrant will be deleted. If a valid appeal is heard then dotCoop staff will revert the registrant to the status **Verified**.

Finally, should the **Verified** registrants make any changes to their contact details (as outlined below) then their status should change to **Under Investigation**.

Domain and their registrant status in regards to the zone file

The following table shows whether a domain name is included in the zone file in relation to registrant's verification status.

Registrant Status	Zone File Status
Pending Verification	Does not appear
Verified	Does appear
Under Investigation	Does appear
Able To Appeal	Does not appear
Rejected	Does not appear

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Registrant States and their transitions

State	Event	New State
Pending Verification	dotCoop staff verify Cooperative status	Verified
Pending Verification	dotCoop staff rejects cooperative status	Able To Appeal
Verified	dotCoop staff receives information that brings in to doubt status of registrant	Under Investigation
Verified	A change is made to the registrant contact details which is listed below	Under Investigation
Under Investigation	dotCoop staff verify Cooperative status	Verified
Under Investigation	dotCoop staff rejects cooperative status	Able To Appeal
Able To Appeal	A valid appeal is made within the time limit	Verified
Able To Appeal	A valid appeal is not made within the time limit or no appeal is received within the time limit	Rejected

Transfer of domains & statuses

Any requests for a domain name being transferred from one registrant to a Rejected registrant are disallowed.

Should a domain name be transferred from one registrant to another registrant object (either as part of an intra or inter registrar transfer) and the gaining registrant object does not have the status of **Verified** then the gaining registrant object will take the status of **Under Investigation**. Where the gaining registrant has the status of **Verified** it will stay as this.

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