



The dot that says a lot

*Introducing
the all-new
WWW.COOP*

Verification Poll Messages

Registrars are notified of changes in the verification state of registrants using EPP poll messages with the following format:

```
<?xml version="1.0" encoding="utf-8"?> <epp
xmlns="urn:ietf:params:xml:ns:epp-1.0">
<response>
<result code="1301">
<msg>Command completed successfully; ack to dequeue</msg> </result>
<msgQ count="9" id="30448">
<qDate>2015-05-01T15:51:10.0Z</qDate> </msgQ> <extension>
<coop:stateChange xmlns:coop="http://www.nic.coop/contactCoopExt-
1.0">
<coop:id>contactID</coop:id> <coop:state
code="verificationStatus">verificationStatus</coop:state>
</coop:stateChange> </extension> <trID>
<cITRID>000000000000000001</cITRID>
<svTRID>100000000000000001</svTRID> </trID> </response> </epp>
```

*Why dot-com
when you can
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Where contactId would be the contact's ID, and verificationStatus is one of the following:

- **pendingInvestigation**
 - A registrant will be set to this when they are a new contact and have just registered a new .coop domain name.
 - The domain name will have a serverHold placed on it, and as such it will not be in the zone file.
 - dotCoop staff will be contacting the registrant directly for the information they require to verify the registrant.
 - The registrar can refer the registrant to the Registry's helpdesk support@nic.coop for more information
- **Verified**
 - The registrant has been verified as eligible to hold a .coop domain name.
 - The domain name will be visible in the zone file as long as no other flags have been manually set.
- **underInvestigation**
 - For some reason, an existing registrant has been flagged for verification by new. The reason could be that dotCoop has received a request from the wider co-operative community to investigate the use of a particular .coop name or the registrant contact has changed. We recommend that the registrar flags this change of status to the registrant on their customer interface so that the registrant is aware they have been flagged for verification.
 - The registrar can refer the registrant to the Registry's helpdesk support@nic.coop for more information
 - The domain name will be visible in the zone file as long as no other flags have been manually set.
- **ableToAppeal**
 - The registrant has failed to prove that they are eligible to use a .coop domain name or they have failed to respond to multiple requests for information by dotCoop.
 - The domain name will have a serverHold placed on it, and as such will not be in the zone file.
 - If there is no appeal received from the registrant within 30 days then the registrant will be flagged as refused.
 - The registrar can refer the registrant to the Registry's helpdesk support@nic.coop for more information
- **refused**
 - The registrant will be flagged as Refused, as per the [Verification Policy](#), and ALL .coop domain names that have that contact will be flagged for deletion.
 - The registrar can refer the registrant to the Registry's helpdesk support@nic.coop for more information



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