



**The dot that says a lot**

*Introducing  
the all-new  
WWW.COOP*

## Registry Snippets

These illustrate the emails .coop sends to registrants on a registrar's behalf.

NB: Sample only. Format and content may vary

### V1.0

**Subject: You have been verified, welcome to .coop!**

**Dear <REGISTRANT ORG NAME>,**

**Your eligibility for registering a .coop domain has been verified. No further action on your part is needed.**

**Thank you for your patience while we were completing this process. The .coop verification process helps to ensure that only organisations within the cooperative movement can use a .coop domain, making your .coop name a valuable asset for differentiating your business on the internet.**

**If you have any questions or if you need any assistance setting up your .coop domain name so that it points to a website or emails services, your registrar is the best point of contact.**

**However, if necessary you can contact us with any questions regarding your .coop name and we will refer you to the right contact.**

**Thank you for your support of .coop!**

*Why dot-com  
when you can  
dot-cooperate?*



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V2.0

**Subject: .Coop Verification- Cannot Determine Eligibility for .coop - Please respond promptly to avoid domain revocation**

**Dear <REGISTRANT ORG NAME>,**

**Unfortunately, we have not been able to confirm the eligibility of your organisation for a .coop domain name registration. In order to be verified we will need confirmation of your cooperative status.**

**Please provide at least one of the following:**

- 1. Existing web site URL that provides confirmation of your cooperative status**
- 2. Electronic copy of your bylaws or articles of incorporation confirming your cooperative status (draft documents are acceptable)**
- 3. Membership information that confirms your cooperative status or other similar materials**
- 4. Contact within a cooperative organisation or cooperative development organisation that can confirm your organisation as a cooperative**
- 5. Any other materials that can provide confirmation of your adherence to the Cooperative Principles as shown on <http://www.ica.coop>.**

**Please contact us within 30 days with this information or with any questions you may have about verification and we will help you complete your registration as soon as possible.**

**If no response is received within the 30-day timeframe your .coop domain name(s) will be permanently revoked and you may not be entitled to a refund by .coop vendor.**

**Yours in cooperation,**

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V3.0

**Subject: .Coop Verification – Denied**

**Dear <REGISTRANT ORG NAME>,**

**DotCoop has completed the verification process and concluded that your organisation is not eligible for a .coop registration based upon the .coop TLD Eligibility Criteria <http://nic.coop/eligibility>.**

**The .coop domain names registered by your organisation will be revoked. Registration fees for ineligible .coop registrations are non-refundable, but please contact your registrar if you have a strong reason why you may be entitled to a refund.**

**For more information, please review the Verification Policy on [www.coop](http://www.coop).**

**Regards,**

SAMPLE

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