



The dot that says a lot

*Introducing
the all-new
WWW.COOP*

Registry Snippets

These illustrate the emails .coop sends to registrants on a registrar's behalf.

NB: Sample only. Format and content may vary

V1.0

Subject: You have been verified, welcome to .coop!

Dear <REGISTRANT ORG NAME>,

Your eligibility for registering a .coop domain has been verified. No further action on your part is needed.

Thank you for your patience while we were completing this process. The .coop verification process helps to ensure that only organisations within the cooperative movement can use a .coop domain, making your .coop name a valuable asset for differentiating your business on the internet.

If you have any questions or if you need any assistance setting up your .coop domain name so that it points to a website or emails services, your registrar is the best point of contact.

However, if necessary you can contact us with any questions regarding your .coop name and we will refer you to the right contact.

Thank you for your support of .coop!

*Why dot-com
when you can
dot-cooperate?*



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V2.0

Subject: .Coop Verification- Cannot Determine Eligibility for .coop - Please respond promptly to avoid domain revocation

Dear <REGISTRANT ORG NAME>,

Unfortunately, we have not been able to confirm the eligibility of your organisation for a .coop domain name registration. In order to be verified we will need confirmation of your cooperative status.

Please provide at least one of the following:

- 1. Existing web site URL that provides confirmation of your cooperative status**
- 2. Electronic copy of your bylaws or articles of incorporation confirming your cooperative status (draft documents are acceptable)**
- 3. Membership information that confirms your cooperative status or other similar materials**
- 4. Contact within a cooperative organisation or cooperative development organisation that can confirm your organisation as a cooperative**
- 5. Any other materials that can provide confirmation of your adherence to the Cooperative Principles as shown on <http://www.ica.coop>.**

Please contact us within 30 days with this information or with any questions you may have about verification and we will help you complete your registration as soon as possible.

If no response is received within the 30-day timeframe your .coop domain name(s) will be permanently revoked and you may not be entitled to a refund by .coop vendor.

Yours in cooperation,

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V3.0

Subject: .Coop Verification – Denied

Dear <REGISTRANT ORG NAME>,

DotCoop has completed the verification process and concluded that your organisation is not eligible for a .coop registration based upon the .coop TLD Eligibility Criteria <http://nic.coop/eligibility>.

The .coop domain names registered by your organisation will be revoked. Registration fees for ineligible .coop registrations are non-refundable, but please contact your registrar if you have a strong reason why you may be entitled to a refund.

For more information, please review the Verification Policy on www.coop.

Regards,

SAMPLE

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